

Quality Policy



50Hz Solutions is committed to meeting the needs and expectations of our customers. Our quality objective is to enhance customer satisfaction by delivering the right product to our customers by the required delivery date. To achieve this objective we commit to:

- Complying with legal and statutory obligations, standards, customer specifications and codes of practice when supplying products and services;
- Maintaining our overarching philosophy of offering only high quality products within a culture of efficient, consistent and customer centric service;
- Establishing and reviewing appropriate additional product quality objectives consistent with the above philosophy;
- Maintaining, monitoring, reviewing, and improving our Quality Management System consistent with the requirements of AS/NZS ISO 9001, to ensure it remains relevant and suitable for our business;
- Providing the required resources to implement and maintain our Quality Management System;
- Engaging suitably qualified, skilled, and experienced people;
- Identifying, investigating and resolving all non-conformances and taking action to prevent recurrence;
- Establishing, reviewing and communicating performance measures and take action to improve our level of service;
- Monitoring and evaluating the performance of consultants, subcontractors and suppliers and engaging in effective communication with them on quality issues; and
- Ensuring our commitment to quality is communicated and understood by everybody in our business.

A handwritten signature in black ink, appearing to read 'Bryson Derbyshire'.

Bryson Derbyshire
Managing Director