

# Privacy Policy



This Policy outlines the obligations that 50Hz Solutions has in managing the personal information held about customers, potential customers, contractors and others. We are bound by the Australian Privacy Principles (APPs) contained in the Privacy Act 1988.

## **Why and from whom does 50Hz Solutions collect personal information?**

50Hz Solutions collects personal information in order to conduct our business, to market and provide our services and to meet our legal obligations.

50Hz Solutions collects personal information from customers and their employees, potential customers and their employees, business associates, suppliers and their employees, employees, contractors and potential employees/contractors.

## **What kinds of personal information does 50Hz Solutions collect?**

Generally, the personal information that 50Hz Solutions collects about you is that which you provide us voluntarily.

We record the e-mail address, names, business and contact details of those who communicate with us through e-mail or via telephone conversation. If you supply us with your e-mail address, you may receive periodic mailings from us with information on new products/services or upcoming events.

Any personally identifiable information that you provide to us will not be sold or shared to third parties unless such sharing is expressly authorised by you, required by law or as covered by this policy. If you visit our website, 50Hz Solutions will not collect, sell or share any of your personally identifiable information.

50Hz Solutions does not collect any sensitive personal information.

## **How does 50Hz Solutions collect personal information?**

50Hz Solutions will generally collect personal information by way of receipt of emails, face-to-face meetings, interviews, telephone conversations, business cards, and from third parties. In some circumstances we may be provided with personal information about an individual from a third party.

## **How might 50Hz Solutions use and disclose personal information?**

Any personal information you give us is used solely for the purpose given and will not be shared, sold, or given to any third parties, unless required or authorised under the exemptions set out in the Privacy Act. 50Hz Solutions may disclose your personal information to our suppliers/partners located outside Australia, when consented to by you (in some cases this consent will be implied) or otherwise authorised under the Privacy Act. Any disclosure to our suppliers/partners will only be for the purposes of conducting our business and to market and provide our services to you.

## **How can you access, update or remove yourself from 50Hz Solutions' database?**

Upon request, 50Hz Solutions will remove users and their information from our database or permit "opt-out" of any further e-mail contact/newsletters. To request removal send an email to [privacy@50hzsolutions.com.au](mailto:privacy@50hzsolutions.com.au)

50Hz Solutions endeavours to ensure that personal information we hold about you is accurate, complete and up to date. Subject to exceptions set out in the Privacy Act 1998, you may seek access to your personal information which we hold by contacting us by email at [privacy@50hzsolutions.com.au](mailto:privacy@50hzsolutions.com.au)

50Hz Solutions will require you to suitably verify your identity and to specify what information you require.

## **Storage and security of your personal information**

The APPs require 50Hz Solutions to take reasonable steps to protect the security of personal information. Our personnel are required to respect the confidentiality of personal information and the privacy of individuals.

50Hz Solutions takes reasonable steps to protect personal information held from misuse and loss and from unauthorised access, modification or disclosure, for example by use of physical security and restricted access to electronic records.

## **Third party websites**

50Hz Solutions' website contains links to other websites (eg. our suppliers) that are not owned or maintained by 50Hz Solutions. If you choose to connect to one of these websites, your privacy with respect to these websites will be governed by their respective privacy policies and practices and not by the privacy policy of 50Hz Solutions.

## **Emails**

Any emails 50Hz Solutions receive from you will only be used for the purpose given and are subject to the conditions set out in this Privacy Policy. Please note, as email communication is not secure, any personal information you send via email is done so at your own risk.

## **Updates to this policy**

This Policy will be reviewed from time to time to take account of new laws and changing business structures at 50Hz Solutions. The current version of our Privacy Policy is available on our website at [www.50hzsolutions.com.au](http://www.50hzsolutions.com.au)

## **Enquiries**

If you have any questions about 50Hz Solutions' privacy policy, please contact our Business Manager on +61 (0)2 9439 0041 or contact us by email at [privacy@50hzsolutions.com.au](mailto:privacy@50hzsolutions.com.au)



**Bryson Derbyshire**  
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